

CENTRAL BANK OF KENYA
DIRECTORY OF LICENCED COMMERCIAL BANKS, MORTGAGE FINANCE
INSTITUTIONS AND AUTHORISED NON-OPERATING HOLDING
COMPANIES

A: COMMERCIAL BANKS

1.

ABSA Bank Kenya Plc

Postal Address: P. O. Box 30120 – 00100, Nairobi

Telephone: +254-20-4254000, 3900000

Fax:

E-mail: absa.kenya@absa.africa

Website: www.absabank.co.ke

Physical Address: Absa Headquarters, Waiyaki Way, Westlands, Nairobi.

Date Licenced: 1916

Peer Group: Large

Branches: 85, Sales Centre: 0

2.

Access Bank (Kenya) PLC

Postal Address: P. O. Box 34353 - 00100 Nairobi

Telephone: +254-20-2252216/19, 2224235/6, 2252188/90/91, 0720-081772, 0733-505656

Fax: +254-20-2252225

E-mail: infokenya@accessbankplc.com

Website: www.kenya.accessbankplc.com

Physical Address: Transnational Plaza, City Hall Way, Nairobi.

Date Licenced: 8th January, 1985

Peer Group: Small

Branches: 28

CENTRAL BANK OF KENYA
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COMPANIES

3.

African Banking Corporation Limited

Postal Address: P.O Box 38610-00800, Nairobi

Telephone: +254-20- 4263000, 4447352, 4442382, 4443482,
44447358, 22251540/1, 0722207386, 0735611223, 0719015000,

Fax: +254-20-4447354

E-mail: headoffice@abcthebank.com; talk2us@abcthebank.com.

Website: www.abcthebank.com

Physical Address: ABC Bank House, Woodvale Groove, Westlands,
Nairobi.

Date Licenced: 8th December, 1994

Peer Group: Small

Branches: 13

4.

Bank of Africa Kenya Limited

Postal Address: P. O. Box 69562-00400 Nairobi

Telephone: +254-20- 3275000, 3275200, 0703058000

Fax: +254-20-2211477

E-mail: headoffice@boakenya.com

Website: www.boakenya.com

Physical Address: BOA House, Karuna Close, Off Waiyaki Way, Nairobi

Date Licenced: 30th April 2004

Peer Group: Medium

Branches: 30

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COMPANIES

- | | |
|-----------|---|
| 5. | <p>Bank of Baroda (Kenya) Limited
Postal Address: P. O Box 30033 – 00100 Nairobi
Telephone: +254-20-2248402
Fax: +254- 20 316070
E-mail: ho.kenya@bankofbaroda.com , Kenya@bankofbaroda.com
Website: www.bankofbarodaKenya.com
Physical Address: Baroda House, 29 Koinange Street, Nairobi.
Date Licenced: 1st July, 1953
Peer Group: Medium
Branches: 14</p> |
| 6. | <p>Bank of India
Postal Address: P. O. Box 30246 - 00100 Nairobi
Telephone: +254-20-2221414 /5 /6 /7, 0720606707, 0734636737
Fax: +254-20-2221417
E-mail: cekenya@boikenya.com
Website: www.bankofindia.com
Physical Address: Bank of India Building, Kenyatta Avenue, Nairobi.
Date Licenced: 5th June, 1953
Peer Group: Medium
Branches: 5</p> |

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COMPANIES

7.	<p>Citibank N.A Kenya Postal Address: P. O. Box 30711 - 00100 Nairobi Telephone: +254-20- 2754000/ 2711221 Fax: +254-20-2714810/1 E-mail: Kenya.citIService@citi.com Website: https://www.citigroup.com/citi/about/countries-and-jurisdictions/kenya.html Physical Address: Citibank House, Upper Hill Road, Upper Hill, Nairobi. Date Licenced: 1st July, 1974 Peer Group: Medium Branches: 3; Agencies: 1</p>
8.	<p>Consolidated Bank of Kenya Limited Postal Address: P. O. Box 51133 - 00200, Nairobi Telephone: +254-20-340208/340836, 340551, 340298, 340747,340298,211950, 0703016100 Fax: +254-20-340836 E-mail: headoffice@consolidated-bank.com Website: www.consolidated-bank.com Physical Address: Consolidated Bank House, 6th Floor, Koinange Street, Nairobi. Date Licenced: 18th December, 1989 Peer Group: Small Branches: 18, Agencies: 1</p>

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COMPANIES

9.

Co-operative Bank of Kenya Limited

Postal Address: P. O. Box 48231 - 00100 Nairobi

Telephone: +254-20-3276000, 2776000, 0711049000, 0732106000

Fax: +254-20-2245506

E-mail: customerservice@co-opbank.co.ke

Website: www.co-opbank.co.ke

Physical Address: Co-operative House, 4th Floor Annex, Haile Selassie Avenue, Nairobi

Date Licenced: 1st July, 1968

Peer Group: Large

Branches: 155

10.

Credit Bank Limited

Postal Address: P. O. Box 61064-00200 Nairobi

Telephone: +254-20-2222300/2220789/2222317/2283000,
0728607701, 0738222300

Fax: +254-20-2216700

E-mail: customerservice@creditbank.co.ke

Website: www.creditbank.co.ke

Physical Address: 14th Floor, One Africa Place, Waiyaki Way, Nairobi.

Date Licenced: 30th November, 1994

Peer Group: Small

Branches: 18

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COMPANIES

11. Development Bank of Kenya Limited
Postal Address: P. O. Box 30483 - 00100, Nairobi
Telephone: +254-20-3340401 /2 /3, 3340416, 2251082, 3340198,
3340478, 3317449, 3344184, 2250143, 3317449, 3340416
0724253980/1, 0735046336
Fax: +254-20-2250399
E-mail: dbk@devbank.com
Website: www.devbank.com
Physical Address: Finance House, 16th Floor, Loita Street, Nairobi.
Date Licenced: 20th September, 1996
Peer Group: Small
Branches: 2

12. Diamond Trust Bank Kenya Limited
Postal Address: P. O. Box 61711 – 00200, Nairobi
Telephone: +254-20-2849000, 0732121000, 0719031000,
0732121000, 0719031000
Fax: +254-20-2245495
E-mail: info@dtbafrica.com
Website: <http://www.dtbafrica.com>
Physical Address: DTB Centre, Mombasa Road, Nairobi.
Date Licenced: 15th November, 1994
Peer Group: Medium
Branches: 70

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COMPANIES

- | | |
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| 13. | <p>DIB Bank Kenya Limited
Postal Address: P.O Box 6450-00200, Nairobi
Contact Centre Tel: +254-20- 5131300, +254 709 91 3000
Switch Board Tel: +254-20- 5131311, +254 709 91 3111
E-mail: contactus@dibkenya.co.ke
Website: www.dibkenya.co.ke
Physical Address: Upper Hill Building, Bunyala, Lowerhill Road
Junction, Upper Hill, Nairobi
Date Licenced: 13th April 2017
Branches: 5</p> |
| 14. | <p>Ecobank Kenya Limited
Postal Address: P. O Box 49584- 00100 Nairobi
Telephone: +254-20-2883000, 4968000, 0719098000
Fax: +254-20- 2249670
E-mail: info@ecobank.com
Website: www.ecobank.com
Physical Address: Fortis Office Park – Off Waiyaki Way, Muthangari
Drive, Nairobi.
Date Licenced: 16th June, 2008
Peer Group: Medium
Branches: 18</p> |

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DIRECTORY OF LICENCED COMMERCIAL BANKS, MORTGAGE FINANCE
INSTITUTIONS AND AUTHORISED NON-OPERATING HOLDING
COMPANIES

15.	<p>Equity Bank Kenya Limited</p> <p>Postal Address: P. O. Box 75104-00200, Nairobi</p> <p>Telephone: +254-20- +254 20 2262000/2262956 /2262828, 0763026000, 07633026956, 0763026828</p> <p>Fax: +254-020-2737276</p> <p>E-mail: info@equitybank.co.ke</p> <p>Website: www.equitybankgroup.com</p> <p>Physical Address: Equity Centre, 9th Floor, Hospital Road, Upper Hill, Nairobi.</p> <p>Date Licenced: 28th December 2004 Peer Group: Large</p> <p>Branches: 178 Sub-branches: 13</p>
16.	<p>Family Bank Limited</p> <p>Postal Address: P. O. Box 74145-00200 Nairobi</p> <p>Telephone: +254-020- 3252000, 3318940/2/7, 2244166, 2240601, 0733332300, 0728120444/555</p> <p>Fax: +254-020- 318174</p> <p>E-mail: info@familybank.co.ke; customerservice@familybank.co.ke</p> <p>Website: www.familybank.co.ke</p> <p>Physical Address: Family Bank Towers, 6th Floor, Muindi Mbingu Street, Nairobi.</p> <p>Date Licenced: 1st May 2007</p> <p>Peer Group: Medium</p> <p>Branches: 91</p>

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COMPANIES

17. First Community Bank Limited
Postal Address: P. O. Box 26219-00100., Nairobi
Telephone: +254-20-2843000-3, 07202843000, 0738-407521,
Fax: +254-20-344101
E-mail: info@fcb.co.ke
Website: www.firstcommunitybank.co.ke
Physical Address: Mezzanine 1, FCB Mirhab Building, Ring Road,
Kilimani, Nairobi
Date Licenced: 29th April, 2008
Peer Group: Small
Branches: 18

18. Guaranty Trust Bank (K) Ltd
Postal Address: P. O. Box 20613 – 00200, Nairobi
Telephone: +254-20-3284000, 073084000
Fax: +254-20-342024
E-mail: banking@gtbank.com
Website: www.gtbank.com
Physical Address: Sky Park Plaza, Woodvale Close, Westlands, Nairobi.
Date Licenced: 13th January, 1995
Peer Group: Medium
Branches: 9

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19.	<p>Guardian Bank Limited</p> <p>Postal Address: P. O. Box 67681 – 00200, Nairobi Telephone: +254-020-2226771, 2226774, 2226341, 2226483, 0722-282213, 0733-888060, 0736 444644, 0722938629 Fax: +254-020 -2216633 E-mail: biashara@guardian-bank.com; headoffice@guardian-bank.com Website: www.guardian-bank.com Physical Address: Guardian Centre, Biashara Street, Nairobi. Date Licenced: 20th December, 1995 Peer Group: Small Branches: 19</p>
20.	<p>Gulf African Bank Limited</p> <p>Postal Address: P. O. Box 43683 – 00100, Nairobi Telephone: +254-20-2740000, 2718608/9, 2740111, 0711075000 Fax: +254-20-2715655 E-mail: info@gulfafricanbank.com Website: www.gulfafricanbank.com Physical Address: Geminia Insurance Plaza, Kilimanjaro Avenue, Upper Hill, Nairobi. Date Licenced: 1st November 2007 Peer Group: Small Branches: 17</p>

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21.	<p>Habib Bank A.G Zurich Postal Address: P. O. Box 30584 – 00100, Nairobi Telephone: +254-20-3341172/76/77, 3340835, 3310694, 0720208259 Fax: +254-20-2217004 /2218699 E-mail: habibbank@wananchi.com Website: www.habibbank.com Physical Address: Habib House, Koinange Street, Nairobi. Date Licenced: 1st July, 1978 Peer Group: Small Branches: 4</p>
22.	<p>I&M Bank Limited Postal Address: P.O. Box 30238 – 00100, Nairobi Telephone: +254-20-3221000, 3271375/27, 0719088000, 0753221000 Fax: +254-20-2711994 E-mail: invest@imbank.co.ke Website: www.imbank.com Physical Address: 1 Park Avenue, First Parklands Avenue, Nairobi. Date Licenced: 27th March, 1996 Peer Group: Large Branches: 41</p>

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23.	<p>Imperial Bank Limited IN RECEIVERSHIP C/o Kenya Deposit Insurance Corporation Postal Address: P. O. Box 45983 – 00100, Nairobi Telephone: +254 20 6677000 / 0709043000 E-mail: customercare@kdic.go.ke Website: www.kdic.go.ke Physical Address: 17th Floor UAP Old Mutual Towers, Upper Hill, Nairobi Date Licenced: 8th January, 1996 Peer Group: Medium</p>
24.	<p>KCB Bank Kenya Limited Postal Address: P. O. Box 48400 – 00100, Nairobi Telephone: +254-20-3270000, 2851000, 2852000, 0711012000, 0734108200 Fax: +254-20-2242408' 2216405 E-mail: kcbhq@kcb.co.ke Website: www.kcbbankgroup.com Physical Address: Kencom House, 8th Floor, Moi Avenue, Nairobi. Date Licenced: 1st January 1896 Peer Group: Large Branches: 198</p>

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25.	<p>Kingdom Bank Limited</p> <p>Postal Address: P. O. Box 22741 – 00400, Nairobi Telephone: +254-20- 2210339, 0709881000, 0709881300 E-mail: info@kingdombankltd.co.ke Website: www.kingdombank.co.ke Physical Address: Argwings Kodhek Road, Kilimani Nairobi. Date Licenced: 2nd March, 2010 Peer Group: Small Branches: 27</p>
26.	<p>Mayfair CIB Bank Limited</p> <p>Postal Address: P.O Box 2051-00606, Sarit Centre, Nairobi, Kenya Telephone: +254 20 3951000, +254 709063000 Fax: None E-mail: info@mayfair-bank.com Website: www.mayfair-bank.com Physical Address: KAM House, Mezzanine Floor, Opposite Westgate Mall, Mwanzi Road, Westlands Date Licenced: 20th June 2017 Branches: 6</p>
27.	<p>Middle East Bank (K) Limited</p> <p>Postal Address: P. O. Box 47387 - 0100 Nairobi Telephone: +254-20-2723120/24, 2722879, 2723124, 2723130, 0722-205903, 0733-333441, 0731001310, 0717531448 Fax: +254-20-343776 / 2256901 E-mail: ho@mebkenya.com Website: www.mebkenya.com Physical Address: Mebank Tower, Milimani Road, Milimani, Nairobi. Date Licenced: 28th November, 1980 Peer Group: Small Branches: 4</p>

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28.	<p>M-Oriental Bank Limited</p> <p>Postal Address: P.O BOX 44080-00100, Nairobi Telephone: +254-20-2228461/2, 0734333291, 0722209585 Fax: +254 20 2219469 E-mail: headoffice@moriental.co.ke Website: www.moriental.co.ke Physical Address: Finance House, 7 Koinange Street, Nairobi Date Licenced: 8th February, 1991 Peer Group: Small Branches: 8</p>
29.	<p>National Bank of Kenya Limited</p> <p>Postal Address: P. O. Box 72866 - 00200 Nairobi Telephone: +254-20-2828000, 0711-038000, Fax: +254-20-311444/2223044 E-mail: info@nationalbank.co.ke Website: www.nationalbank.co.ke Physical Address: National Bank Building, 2nd Floor, Harambee Avenue, Nairobi. Date Licenced: 1st January, 1968 Peer Group: Medium Branches: 79</p>
30.	<p>NCBA Bank Kenya PLC</p> <p>Postal Address: P. O. Box 44599-00100 Nairobi Telephone: +254-20-288444 / +254 711 056444 / +254 732156444 E-mail: contactcentre@ncbagroup.com Website: www.ncbagroup.com Physical Address: NCBA Centre, Mara/Ragati Road, Upper Hill, Nairobi Date Licenced: 5th November 2019 Peer Group: Large Branches: 60 ; Agencies: 11</p>

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COMPANIES

31. Paramount Bank Limited
Postal Address: P. O. Box 14001 -00800 Nairobi
Telephone: +254-20-4449266/7/8, 446106 /7, 4441528, 4441527,
0723564254, 0734258020, 0728-606652, 0735445506
Fax: +254-20-449265
E-mail: info@paramountbank.co.ke
Website: www.paramountbank.co.ke
Physical Address: Sound Plaza Building, 4th Floor, Woodvale Grove,
Nairobi
Date licenced: 5th July, 1995
Peer Group: Small
Branches: 7

32. Prime Bank Limited
Postal Address: P. O. Box 43825 – 00100, Nairobi
Telephone: +254-20-4203000 /116 /148, 4450810, 0722205491
Fax: +254-20-4451247
E-mail: headoffice@primebank.co.ke
Website: www.primebank.co.ke
Physical Address: Prime Bank Building, Chiromo Lane/Riverside
Drive-Junction, Westlands, Nairobi.
Date Licenced: 3rd September, 1992
Peer Group: Medium
Branches: 20

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COMPANIES

33.

SBM Bank Kenya Limited

Postal Address: P. O. Box 34886-00100 Nairobi

Telephone: +254-20-2242348, 2244187, 2248842, 2220845

Fax: +254-20-224020

E-mail: customerservice@smbank.co.ke

Website: www.sbmgroup.mu/kenya

Physical Address: Riverside Mews, Riverside Drive, Nairobi.

Date Licenced: 1st April, 1996

Peer Group: Small

Branches: 45 branches and 8 Xpress Units

34.

Sidian Bank Limited

Postal Address: P. O. Box 25363 – 00603, Nairobi

Telephone: +254-20- 3906000-7, 0711-058000-7, 0732-158000

Fax: +254-20-3568995

E-mail: enquiries@sidianbank.co.ke

Website: www.sidianbank.co.ke

Physical Address: 7th Floor K-Rep Centre, Wood Avenue, Kilimani, Nairobi.

Date Licenced: 23rd March, 1999

Peer Group: Small

Branches: 42

35.

Spire Bank Ltd

Postal Address: P. O. Box 52467-00200, Nairobi

Telephone: +254-20- 4981777 0703 047777

E-mail: letstalk@spirebank.co.ke

Website: www.spirebank.co.ke

Physical Address: Mwalimu Towers, Hill Lane, Upper Hill, Nairobi.

Date Licenced: 23rd June, 1995

Peer Group: Small

Branches: 12

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COMPANIES

36. Stanbic Bank Kenya Limited
Postal Address: P. O. Box – 30550 - 00100 Nairobi
Telephone: +254-20-3638000 /11 /17 /18 /20 /21, 3268000,
3269000, 0711-0688000
Fax: +254-20-3752901/7
E-mail: customercare@stanbic.com
Website: <http://www.stanbicbank.co.ke>
Physical Address: Stanbic Bank Centre, Westlands Road, Chiromo
Date Licenced: 1st June 2008
Peer Group: Medium
Branches: 25

37. Standard Chartered Bank Kenya Limited
Postal Address: P. O. Box 30003 – 00100, Nairobi
Telephone: +254-20-3293000, 3293900, 3291000, 3294000,
0719081000, 0732104000, 0703093000
Fax: +254-20-3747880
E-mail: Talk-Us@sc.com
Website: www.standardchartered.com
Physical Address: Standard Chartered Building-Westlands Road-
Chiromo Lane, Westlands, Nairobi.
Date Licenced: 1910
Peer Group: Large
Branches: 31; Agencies: 3; Sales Centres: 1

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COMPANIES

38. UBA Kenya Bank Limited
Postal Address: P. O. Box 34154 - 00100 Nairobi
Telephone: +254-020- 3612000/1/2,
Fax: +: +254-020-3612049, 0726-926367, 0735-500196/180/175
E-mail: ubakenya@ubagroup.com
Website: www.ubagroup.com
Physical Address: Apollo Centre, 1st Floor, Ring Road / Vale Close,
Westlands, Nairobi.
Date Licenced: 25th September, 2009
Peer Group: Small
Branches: 3

39. Victoria Commercial Bank Limited
Postal Address: P. O. Box 41114 - 00100 Nairobi
Telephone: +254-20-2719499, 2719815, 2710271, 2716108, 2719814,
2713208, 2716196, 0721328183
Fax: +254-20-2713778/2715857
E-mail: victoria@vicbank.com
Website: www.victoriabank.co.ke
Physical Address: Victoria Towers, Mezzanine Floor, Kilimanjaro
Avenue, Upper Hill, Nairobi.
Date Licenced: 11th January, 1996
Peer Group: Small
Branches: 5

CENTRAL BANK OF KENYA

B. MORTGAGE FINANCE INSTITUTIONS

1.

HFC Limited

Postal Address: P. O. Box 30088 -00100 Nairobi

Telephone: +254-20- 3262000, 317474, 2221101, 0722201174,
0722201175, 0733617682/3

Fax: +254-20-340299/2250858

E-mail: housing@housing.co.ke

Website: www.housing.co.ke

Physical Address: Rehani House, 2nd Floor, Kenyatta Avenue/Koinange
Street Junction, Nairobi.

Date Licenced: 7th May 1965

Peer Group: Medium

Branches: 27

CENTRAL BANK OF KENYA

C. AUTHORISED NON-OPERATING BANK HOLDING COMPANIES

1.	<p>Bakki Holdco Limited Licenced Subsidiary: Sidian Bank Ltd Postal Address: P.O. Box 10518 -00100, Nairobi Telephone: 0709902000 E-mail: info@centum.co.ke Website: www.centum.co.ke (NB: Bakki Holdco is a subsidiary of Centum Ltd) Physical Address: 5th Floor, International Life House, Mama Ngina Street, Nairobi Date Authorised: 31st December, 2014</p>
2.	<p>Equity Group Holdings Limited Licenced Subsidiary: Equity Bank Kenya Ltd Postal Address: P.O. Box 75104 – 00200, Nairobi Telephone: +254 763 3026000 Contact Centre: +254 763 063 000 E-mail: info@equitygroupholdings.com Website: www.equitygroupholdings.com Physical Address: Equity Centre, 9th Floor, Hospital Road, Upper Hill, Nairobi Date Authorised: 31st December, 2014</p>
3.	<p>HF Group Limited Licenced Subsidiary: HFC Ltd Postal Address: PO Box 30088 – 00100, Nairobi Telephone: +254(20)-3262000, 0722715256, 0722708660, 0722201175, 0733617682 E-mail: housing@hfgroup.co.ke Website: www.hfgroup.co.ke Physical Address: Rehani House, Kenyatta Avenue/Koinange Street Junction, Nairobi. Date Authorised: 3rd June, 2015</p>

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4.	I&M Group Plc Licenced Subsidiary: I&M Bank Ltd Postal Address: P.O. BOX 30238-00100, Nairobi Telephone: +254 20 322 1000, +254 719 088 000, +254 732 100 000, +254 753 221 000 E-mail: invest@imbank.co.ke Website: www.imbank.com Physical Address: I&M Bank House, 2 nd Ngong Avenue, Nairobi Date Authorised: 13 th May, 2013
5.	KCB Group Plc Licenced Subsidiary: KCB Bank Kenya Ltd Postal Address: P.O.Box 48400 – 00100, Nairobi Telephone: +254 20 3270000 / 2851000 /2852000 / +254 711012 000 / 734 108200 / Sms: 22522 E-mail: contactus@kcbbankgroup.com Website: www.kcbbankgroup.com Physical Address: Kencom House, Nairobi Date Authorised: 1 st November, 2015
6.	M Holdings Limited Licenced Subsidiary: M-Oriental Bank Ltd Postal Address: P O Box 73248-00200 Nairobi, Kenya Telephone: +254 20 2149923 E-mail address: mholdings2014@gmail.com Physical address: Jadala Place, 3 rd Floor, Ngong Lane, Ngong Road, Nairobi Date Authorised: 18 th February, 2015

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C. AUTHORISED NON-OPERATING BANK HOLDING COMPANIES

7.

NCBA Group PLC

Licensed Subsidiary: NCBA Bank Kenya Plc

Postal Address: P O Box 44599-00100 | Nairobi, Kenya

Telephone: +254 20 2888000

E-mail address: contactcentre@ncbagroup.com Physical address: NIC House, Masaba Road, Upper Hill, Nairobi

Date Authorised: 30th September 2019

8.

Stanbic Holdings PLC

Licensed Subsidiary: Stanbic Bank Kenya Ltd

Postal Address: P.O Box 72833-00200, Nairobi

Telephone: + 254 20 3638000

E-mail: customercare@stanbic.com

Website: <http://www.stanbicbank.co.ke>

Physical Address: Stanbic Bank Centre, 1st Floor, Westlands Road, Chiromo Nairobi

Date Authorised: 21st June 2013