CENTRAL BANK OF KENYA (CBK) DIRECTORY OF AUTHORIZED PAYMENT SERVICE PROVIDERS (PSPs) AS AT NOVEMBER 17, 2023

	INSTITUTION	APPROVED SERVICES
1.	Safaricom PLC Postal Address: P.O. Box 66827-00800, Nairobi Telephone: +254722003272	To issue, process, store, send and facilitate mobile money payments.
	Email: customercare@safaricom.co.ke, ceo@safaricom.co.ke Website: <u>https://www.safaricom.co.ke/</u> Physical Address: Safaricom House, Waiyaki Way, Westlands, Nairobi Date First Licensed: January 1, 2016 Chief Executive Officer: Mr. Peter Ndegwa	To provide a platform that facilitates processing of payments on behalf of merchants.
2.	Airtel Money Kenya Limited Postal Address: P.O. Box 73146-00200, Nairobi Telephone: +254733475220 Email: customerservice@ke.airtel.com Website: <u>https://www.airtelkenya.com/</u> Physical Address: Parkside Towers, Mombasa Road, Nairobi Date First Licensed: January 21, 2022 Managing Director: Ms. Anne Kinuthia - Otieno	To issue, process, store, send and facilitate mobile money payments. To provide a platform that facilitates processing of payments on behalf of merchants.
3.	Telkom Kenya Limited Postal Address: P.O. Box 30301-00100, Nairobi Telephone: +254204952000 Email: dfs@telkom.co.ke Website: <u>https://telkom.co.ke/</u> Physical Address: Telkom Plaza, Ralph Bunche Road, Nairobi Date First Licensed: January 1, 2018 Chief Executive Officer: Mr. Mugo Kibati	To issue, process, store, send and facilitate mobile money payments. To provide a platform that facilitates processing of payments on behalf of merchants.
4.	Viewtech Limited Postal Address: P.O. Box 12146-00400, Nairobi Telephone: +254725222221 Email: info@viewtech.co.ke Website: <u>https://sasapay.co.ke/</u> Physical Address: View Park Towers, Utalii Lane, Nairobi Date First Licensed: September 15, 2021 Chief Executive Officer: Mr. Dennis Githui	To issue, process, store, send and facilitate mobile money payments. To provide a platform that facilitates processing of payments on behalf of merchants.
5.	Finserve Africa Limited Postal Address: P.O. Box 104443-00101, Nairobi Telephone: +254766000200 Email: support@finserve.africa Website: <u>https://www.finserve.africa/</u> Physical Address: Equity Centre, Hospital Road, Nairobi	To issue, process, store, send and facilitate mobile money payments. To provide a platform that facilitates processing of

	INSTITUTION	APPROVED SERVICES
	Date First Licensed: January 1, 2022 Acting Managing Director: Mr. Alvin Okari	payments on behalf of merchants.
6.	Web Tribe Limited Postal Address: P.O. Box 15478-00100 Nairobi Telephone: +254 20 222 0544/5 Email: info@webtribe.co.ke	To issue, process, store, send and facilitate mobile money payments.
	Website: <u>https://jambopay.com/v2</u> Physical Address: View Park Towers, Monrovia Street Date First Licensed: February 10, 2022 Chief Executive Officer: Mr. Danson Muchemi	To provide a platform that facilitates processing of payments on behalf of merchants.
7.	Tanda Agent Limited Postal Address: P.O. Box 31470-00606, Nairobi, Kenya. Telephone: +254712460100 Email: hello@tanda.africa	To issue, process, store, send and facilitate mobile money payments.
	Website: https://www.tanda.africa/ Physical Address: Ground Floor Riara Corporate Suites, Riara Road, Nairobi, Kenya. Date First Licensed: September 13, 2023 Managing Director: Geoffrey Mulei	To provide a platform that facilitates processing of payments on behalf of merchants.
8.	Cellulant Kenya Limited Postal Address: P.O. Box 44134-00100 Nairobi. Telephone: 0202606696 Email: info@cellulant.io, finance@cellulant.io	To process, store, send and facilitate mobile money payments.
	Website: https://www.cellulant.io/ Physical Address: Vienna Court, West Wing, State House Crescent Road, Nairobi Date First Licensed: January 1, 2022 Chief Executive Officer: Ms. Faith Nkatha Gitonga	To provide a platform that facilitates processing of payments on behalf of merchants.
9.	Pesapal Limited Postal Address: P.O. Box 1179-00606 Nairobi Telephone: +254709219000 Email: info@pesapal.com	To process, store, send and facilitate mobile money payments.
	Website: https://www.pesapal.co.ke/ Physical Address: No. 2 Dagoretti Lane, off Naivasha Road, Nairobi Date First Licensed: June 1, 2021 Chief Executive Officer: Mr. Agosta Liko	To provide a platform that facilitates processing of payments on behalf of merchants.

	INSTITUTION	APPROVED SERVICES
10.	Loop Payco Limited Postal Address: P.O Box 44599-00100, Nairobi Telephone: +25470971444/ +254730714444 Email: support@loop.co.ke	To process, store, send and facilitate mobile money payments.
	Website: https://www.loop.co.ke/ Physical Address: The Promenade Building, 6 th Floor, General Mathenge Drive, Nairobi Date First Licensed: February 6, 2023 Chief Executive Officer: Mr. Eric Muriuki Njagi	To provide a platform that facilitates processing of payments on behalf of merchants.
11.	Jumia Payment Services Kenya Limited Postal Address: P.O Box 26106-00100 Nairobi Telephone: +254793302704 Email: pay.ke@jumia.com	To process, store, send and facilitate mobile money payments.
	Website: https://business-pay.jumia.co.ke/ Physical Address: Kaka House 6 th Floor, Maua Close, Nairobi Date First Licensed: April 6, 2023 Chief Executive Officer: Mr. Juan Francisco Seco Delgado	To provide a platform that facilitates processing of payments on behalf of merchants.
12.	Umsuka Capital Limited Postal Address: P.O. Box 51351 - 00100 Nairobi Telephone: +254737519180 Email: info@umsuka.co.ke Website: Umsuka.co.ke Physical Address: Tanzania Pavillion Building, Ann Wambaa Avenue, Jamhuri Park Show Ground, Nairobi Date First Licensed: June 29, 2023 Chief Executive Officer: Mr. Peter Karimi Maina	To process, store, send and facilitate mobile money payments. To provide a platform that facilitates processing of payments on behalf of merchants.
13.	Kashia Services Limited Postal Address: P.O Box 2883 – 00606 Nairobi Telephone: +254115777777 Email: info@cashia.com Website: <u>www.cashia.com</u> Physical Address: 6th Floor Gallant Mall Building, Parklands Road, Nairobi. Date First Licensed: August 14, 2023 Chief Executive Officer: Mr. Chris Mwirigi Kaumbuthu	To process, store, send and facilitate mobile money payments. To provide a platform that facilitates processing of payments on behalf of merchants.
14.	Fivespot Kenya Limited Postal Address: P.O. Box 20790-00202 Nairobi Telephone: +254207655555/+254713129623/+254734465150 Email: info@ipayafrica.com Website: <u>https://www.ipayafrica.com/</u> Physical Address: Sifa Towers, Ring Road Kilimani, Nairobi Date First Licensed: October 25, 2021 Chief Executive Officer: Mr. Philip Nyamwaya	To issue, process, store, send and facilitate mobile money payments. To provide a platform that facilitates processing of payments on behalf of merchants.

	INSTITUTION	APPROVED SERVICES
15.	Craft Silicon Limited Postal Address: P.O. Box 13628-00800 Nairobi Telephone: +254709044444 Email: support@craftsilicon.com Website: https://www.craftsilicon.com/ Physical Address: Craft Silicon Campus, Musa Gitau Road, Off Waiyaki Way, Nairobi Date First Licensed: August 5, 2022 Chief Executive Officer: Mr. Dhimant Shah	To provide a platform that facilitates processing of payments on behalf of merchants.
16.	Virtual Pay International Limited Postal Address: P.O. Box 70518-00400 Nairobi Telephone: +254756411826 Email: support@virtual-pay.io Website: <u>https://virtual-pay.io/</u> Physical Address: Thorn Tree, No. 16, Kabarsiran Avenue, Off Waiyaki Way, Nairobi Date First Licensed: August 5, 2022 Chief Executive Officer: Mr. David Morema Obangi	To provide a platform that facilitates processing of payments on behalf of merchants.
17.	Direct Pay Limited Postal Address: P.O. Box 21699-00505 Nairobi Telephone: +254709947947 Email: support@dpogroup.com Website: https://dpogroup.com/online-payments/kenya/ Physical Address: Avenue 5 Building, Rose Avenue, Kilimani, Nairobi Date First Licensed: August 5, 2022 Managing Director: Ms. Judy Waruiru	To provide a platform that facilitates processing of payments on behalf of merchants.
18.	Pesawise Services Limited Postal Address: P. O. Box 63974-00619 Nairobi Telephone: +254207903793 Email: info@pesawise.com Website: <u>https://www.pesawise.com/</u> Physical Address: Park Place Building, 2nd Parklands Avenue, Nairobi Date First Licensed: August 8, 2022 Chief Executive Officer: Mr. Jamal Khan	To provide a platform that facilitates processing of payments on behalf of merchants.
19.	Paystack Payments Kenya Limited Postal Address: P.O. Box 14201 Nairobi Telephone: +254711577577/+254713208208 Email: kenya@paystack.com Website: <u>https://paystack.com/</u> Physical Address: Third Parklands Avenue, Doctors Park, Westlands, Nairobi Date First Licensed: November 8, 2022 Chief Executive Officer: Mr. Vikaran Singh Ubhi	To provide a platform that facilitates processing of payments on behalf of merchants.

	INSTITUTION	APPROVED SERVICES
20.	Wakandi Kenya Limited Postal Address: P.O. Box 2245, 00606 Nairobi Telephone: + 254 748 760674 Email: <u>post@wakandi.ke</u> Website: <u>https://wakandi.co.ke/</u> Physical Address: ABC Place Block E, 3 rd Floor Waiyaki Way Date First Licensed: November 25, 2022 Country Manager: Mr. Kavit Bhakoo	To provide a platform that facilitates processing of payments on behalf of SACCOS and other Informal Financial Groups.
21.	DLocal Payments Kenya Limited Postal Address: P.O. Box 764-00606, Nairobi Telephone: +254734575500/+254720215005 Email: support@dlocal.com/ Website: https://www.dlocal.com/ Physical Address: Eden Square Building, Westlands, Nairobi Date First Licensed: February 1, 2023 Country Manager: Mr. Ferdinard Wambua	To provide a platform that facilitates processing of payments on behalf of merchants
22.	Pesaflow Limited Postal Address: P.O. Box 15140-00509 Telephone: +254 20 790 3260 Email: info@pesaflow.com Website: https://www.pesaflow.com Physical Address: 13 Jacaranda Avenue, Lavington. Date First Licensed: March 16, 2023 Chief Executive Officer: Mr. Larry Ochieng Agoro	To provide a platform that facilitates processing of payments on behalf of merchants.
23.	PayU Kenya Limited Postal Address: P.O. Box 60406-00200 Nairobi Telephone: +254789939369 Email: sales@payu.co.ke Website: www.kenya.payu.com Physical Address: Park Place Business Center, 2nd Floor, Parklands Avenue, off Limuru Road, Nairobi Date First Licensed: March 23, 2023 Chief Executive Officer: Mr. Mario Shiliashki	To provide a platform that facilitates processing of payments on behalf of merchants.
24.	Unlimint Kenya Limited Postal Adress: P.O. Box P.O. Box 10643 - 00100 Telephone: +254723456596 Email: business.kenya@unlimint.com Website: <u>https://www.unlimit.com/</u> Physical address: Physical address: Chiromo Road, ICEA Lion Centre Riverside Park, West Wing Nairobi Date First licensed: April 6, 2023 Managing Director: Mr. Robert Kennedy Ochieng	To provide a platform that facilitates processing of payments on behalf of merchants.

	INSTITUTION	APPROVED SERVICES
25.	Gladys Technologies Limited Postal Address: P.O Box 25547-00603 Nairobi Telephone: +254799102335 Email: <u>info@joingladys.com</u> Website: <u>https://www.joingladys.com/</u> Physical Address: Kango Residence, No 2, Off Ring Road Kileleshwa Date First licensed: April 24, 2023 Chief Executive Officer: Mr. David Maduri	To provide a platform that facilitates processing of payments on behalf of merchants
26.	Dolcepay Kenya Limited Postal Address: P.O Box 824-00606, Nairobi Telephone: +254700770698 Email: <u>support@dpkenya.com</u> Website: <u>www.dpkenya.com</u> Physical Address: The Atrium, 4 th Floor, Chaka Road Nairobi Date First licensed: April 6, 2023 Chief Executive Officer: Mr. Abraham Mbuthia Bundi	To provide a platform that facilitates processing of payments on behalf of merchants
27.	Mamlaka Hub and Spoke Limited Postal Address: P.O Box 70711-00100, Nairobi Telephone: +254735614507, +254745428376, +254726333565 Email: trade@mam-laka.com, hello@mam-laka.com Website: https://mam-laka.com/ Physical Address: Wuyi Plaza, Block A, 3 rd Floor, Suite A6, Galana Road, Kilimani, Nairobi Date First Licensed: May 29, 2023 Chief Executive Officer: Mr. Njoki Muthuuri	To provide a platform that facilitates processing of payments on behalf of merchants
28.	Eclectics International Limited Postal Address: P.O Box 21605-00505, Nairobi Telephone: +254 709 646 000/+254 20 271 0274 Email: talktous@eclectics.io Website: <u>www.eclectics.io</u> Physical Address: 3rd Floor, Utumishi Co-op House, Mamlaka Road, Nairobi Date First Licensed: June 9, 2023 Managing Director: Mr. Paul Mbugua	To provide a platform that facilitates processing of payments on behalf of merchants
29.	Sky World Limited Postal Address: P.O. Box 50455 - 00100, Nairobi. Telephone: +254 20 4408425 / +254 726 713 580 Email: info@skyworld.co.ke, ceo@skyworld.co.ke Website: <u>https://skyworld.co.ke/</u> Physical Address: Western Heights, 7th Floor, Karuna Road, Westlands, Nairobi. Date First Licensed: July 21, 2023 Chief Executive Officer: Mr. Moses Magero	To provide a platform that facilitates processing of payments on behalf of merchants

	INSTITUTION	APPROVED SERVICES
30.	Data Integrated Limited Postal Address: 17615-00500 Tel: +254 711 520 705 Email: support@dataintegrated.co.ke Website: <u>https://dataintegrated.co.ke/</u> Physical Address: MobiTill Center Enterprise Road, Industrial Area Nairobi, Kenya Date First Licensed: September 13, 2023 Managing Director: Mary Mwangi	To provide a platform that facilitates processing of payments on behalf of merchants
31.	Interswitch East Africa (Kenya) Limited Postal Address: P.O. Box 2649-00100, Nairobi Telephone: +254703053000 Email: info.ke@interswitchgroup.com Website: <u>https://www.interswitchgroup.com/kenya/home</u> Physical Address: Orbit Place, Chiromo Lane, Westlands, Nairobi Date First Licensed: January 1, 2019 Country General Manager: Ms. Romana Rajput	To own, possess, operate, manage or control infrastructure for the provision of payment services
32.	Kenswitch Limited Postal Address: P.O. Box 28364-00100, Nairobi Telephone: +254725232244 Email: info@kenswitch.com, md@kenswitch.com Website: <u>https://www.kenswitch.com/</u> Physical Address: Pitman House, Jakaya Kikwete Road, Milimani, Nairobi Date First Licensed: January 1, 2019 Managing Director: Ms. Karimi Ithau	To own, possess, operate, manage or control infrastructure for the provision of payment services
33.	Integrated Payment Services Limited Postal Address: P.O. Box 73100-00200, Nairobi Telephone: +254202219520/202221792/+254709485 000 Email: info@ipsl.co.ke Website: https://www.ipsl.co.ke/ Physical Address: International House, Mama Ngina Street, Nairobi Date First Licensed: January 1, 2020 Chief Executive Officer: Mr. Gituku Kirika	To own, possess, operate, manage or control infrastructure for the provision of payment services
34.	Kenya Airports Parking Services (KAPS) Limited Postal Address: P.O. Box 3002-00506 Nairobi Telephone: +254709899000 Email: contactcentre@kaps.co.ke Website: <u>https://www.kaps.co.ke/</u> Physical Address: KAPS House, Kindaruma Lane, Nairobi Date First Licensed: May 6, 2022 Managing Director: Mr. Bonnyventure Ngala Saronge	To receive, store and facilitate payments for parking using pre-paid cards and mobile money.

	INSTITUTION	APPROVED SERVICES
35.	Kenya Commerce Exchange Service Bureau (KENEX) Postal Address: P.O. Box 14639-00800 NAIROBI Telephone: +254204445354 Email: kenex@kenexnbi.com	To provide a platform that facilitates processing of SWIFT payments on behalf of banks
	Website: <u>www.kenexnbi.com</u> Physical Address: 7 th Floor, Fortis Tower, Westlands, Nairobi Date First Licensed: March 16, 2023 Managing Director: Mr. Prakasam Vasu	

NB: Moja Expressway Company Ltd operates a toll collection system for the Nairobi Expressway. The toll points are purchased through licensed Payment Service Providers (PSPs) and banks, in the same way as payments to utility companies and providers of other services.

